LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE

Unlimited Service

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence, One-Party</td>
<td>$12.24 ³</td>
</tr>
<tr>
<td>Business, One-Party</td>
<td>$21.35</td>
</tr>
<tr>
<td>Business Trunk</td>
<td>$33.82</td>
</tr>
<tr>
<td>Residence Trunk</td>
<td>R1 Rate 3</td>
</tr>
</tbody>
</table>

¹ All the rates include Touch Calling Service as well as $0.06 charge for Telecommunications Relay Service
² A surcharge of $0.75 per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.
³ A surcharge of $1.15 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

LOCAL SERVICE AREA

- Home Area: The Local Service area of each exchange includes all central offices of the exchange.
- Extended Calling Area: The Local Service Area of certain exchanges and localities are as indicated below:

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Additional Exchanges in the Local Service Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antrim</td>
<td>Greenfield, Hancock, Henniker, Hillsboro, Hillsboro Upper Village, Marlow, Washington, Weare</td>
</tr>
<tr>
<td>Contoocook</td>
<td>Concord, Dunbarton, Henniker, Penacook, Salisbury, Warner, Weare</td>
</tr>
<tr>
<td>Henniker</td>
<td>Antrim, Bradford, Contoocook, Hillsboro, Hillsboro Upper Village, Warner, Weare</td>
</tr>
<tr>
<td>Hillsboro</td>
<td>Antrim, Bradford, Greenfield, Henniker, Hillsboro Upper Village, Washington, Weare</td>
</tr>
<tr>
<td>Melvin Village</td>
<td>Center Harbor, Center Ossipee, Center Sandwich, Wolfeboro</td>
</tr>
<tr>
<td>Sutton</td>
<td>Bradford, New London, Sunapee, Warner</td>
</tr>
</tbody>
</table>

Effective: January 25, 2017
LOCAL EXCHANGE SERVICES

USAGE PRICING SERVICE
(Antrim, Henniker, Hillsboro & Melvin Village Exchanges)

Monthly Rate

- Residence One-Party
  Usage Pricing with $3.00 allowance $11.10^2 (I)
- Low Use Message Rate Service with a 0 message unit call allowance 11.36^2
- Business One-Party
  Usage Pricing with $3.00 allowance 16.86

*Limited to existing customers at their current location.

- Residence One-Party Economy Service $10.30 (I)
- Residence One-Party Exchange-Only Service 12.36 (I)
- Business One-Party Economy Service 14.36
- Business Key Line Economy Service 14.86
- Business Trunk Economy Service 21.16

All of the rates listed above include Touch-Calling Service and a $0.06 per month charge for the Telecommunications Relay Service.
1 The monthly New Hampshire Enhanced 911 Surcharge of $0.75 also applies.
2 A surcharge of $0.56 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

- Application of Local Usage Charges – Time Applicable

<table>
<thead>
<tr>
<th>Rate Period</th>
<th>From</th>
<th>To But Not Including</th>
<th>Days Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>8AM</td>
<td>5PM</td>
<td>Monday-Friday</td>
</tr>
<tr>
<td>Evening</td>
<td>5PM</td>
<td>11PM</td>
<td>Sunday-Friday</td>
</tr>
<tr>
<td>Night</td>
<td>11PM</td>
<td>8AM</td>
<td>Every Day</td>
</tr>
<tr>
<td>Weekend</td>
<td>8AM</td>
<td>11PM</td>
<td>Saturday</td>
</tr>
<tr>
<td>Weekend</td>
<td>8AM</td>
<td>5PM</td>
<td>Sunday</td>
</tr>
</tbody>
</table>

- Local Usage Charges – Per Message, Per Minute or Fraction Thereof

<table>
<thead>
<tr>
<th>Calling Area</th>
<th>Day Each Minute</th>
<th>Evening Each Minute</th>
<th>Night/Weekend Each Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>First Additional</td>
<td>First Additional</td>
<td>First Additional</td>
</tr>
<tr>
<td>1</td>
<td>$.07</td>
<td>A discount of 35%</td>
<td>A discount of 60%</td>
</tr>
<tr>
<td>2</td>
<td>$.09</td>
<td>less than day rates applies.</td>
<td>less than day rates applies.</td>
</tr>
</tbody>
</table>

- Low Use Message Rate Service
  Per Message unit rate $0.10

*No time of day discounts are applicable to Low Use Message Rate Service.

Effective: January 25, 2017
LOCAL EXCHANGE SERVICES

PUBLIC ACCESS LINE (PAL) SERVICE

Monthly Rate

- PAL Measured Service $22.23 1,2
- Monthly Local Usage Allowance* $6.00

*A credit is not given for any unused allowance nor is any unused allowance applied to a past or future bill.

Coin Rate

- Local Usage Charges:
  - Call Establishment Charge, each message $0.04
  - Connection Charge, each minute or fraction thereof $0.03

(1) This rate is in addition to the Installation Charge and Premises Work Charge.
(2) Rate includes $0.05 per month for the Telecommunications Relay Service.

LINE HUNTING

Monthly Rate

- Per Line $0.00

Non-Recurring Charge

- (1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

MUNICIPAL CALLING SERVICE

- No Charge

LIFELINE PROGRAM

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company’s Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC’s Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC’s Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

Monthly Credit

- Federal Lifeline Assistance Benefit (1)

(1) FCC Authorized Rate

Effective: December 2, 2016
LOCAL EXCHANGE SERVICES

TOTAL TALK PACK¹

- Residence³
  - Local Bundle, per Unlimited line² $21.05 (l)
  - Local Bundle, per Economy Measured line 19.11
  - Local Bundle, per Exchange Measured line 21.17 (l)

- Business⁴
  - Local Bundle, per Unlimited line $29.98 (l)
  - Local Bundle, per Economy Measured line 22.99

¹ Customers must also subscribe one of TDS Long Distance’s Total Talk Pack Plans.
² New residence customers who subscribe to Total Talk Unlimited Line and to TDS Long Distance Total Talk 200 minute plan or the Unlimited minute plan for 1 year will receive a waiver of the install charges.
³ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.
⁴ This service is grandfathered to existing Business customers effective January 3, 2011. The service will not be available to new Business customers after this date.

SUSPENSION OF SERVICE

- Basic Local Exchange Telephone Service Discount
  50%
- Features 100%

- Personal Greeting, Per Voice Mail Box
  Monthly Rate $3.50

SEASON SERVICE
(Minimum of 6 Months)

- Basic Local Exchange Telephone Service Established Monthly Rates
- Features Established Monthly Rates

Effective: January 25, 2017
LOCAL EXCHANGE SERVICES

DIGITAL TRANSPORT SERVICE\(^{(1)}\)

- DS1 Facility

\(^{(1)}\) Dedicated DS1 rates apply from Section 4

- Digital Interface Termination, per DS1

<table>
<thead>
<tr>
<th>Contract Term</th>
<th>None</th>
<th>12 Months</th>
<th>36 Months</th>
<th>60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 DS1 Channel</td>
<td>$390.00</td>
<td>$370.00</td>
<td>$350.00</td>
<td>$295.00</td>
</tr>
<tr>
<td>2 DS1 Channels</td>
<td>370.00</td>
<td>350.00</td>
<td>330.00</td>
<td>275.00</td>
</tr>
<tr>
<td>3+ DS1 Channels</td>
<td>350.00</td>
<td>330.00</td>
<td>310.00</td>
<td>255.00</td>
</tr>
</tbody>
</table>

- Per Trunk Termination
  (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)

  Monthly Rate
  $4.50

- Subsequent Addition/Rearrangement
  Charge per trunk termination

  Non-Recurring Charge
  $10.00

\(^{(1)}\) This service is grandfathered to existing customers effective May 1, 2018. The service will not be available to new customers after this date.
## LOCAL EXCHANGE SERVICES

### ADVANCED DIGITAL SERVICES

**BASIC RATE INTERFACE (BRI)**

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
<th>Non-Recurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Telephone Exchange line</td>
<td>R1/B1 Rate</td>
<td>See Service Connection</td>
</tr>
<tr>
<td>Advanced Digital Services Capable Line</td>
<td>$35.00</td>
<td>$35.00</td>
</tr>
<tr>
<td>Primary Directory Number</td>
<td>Included</td>
<td>None</td>
</tr>
<tr>
<td>Clear Channel Capability</td>
<td>Included</td>
<td>None</td>
</tr>
<tr>
<td>Custom Calling Services</td>
<td>CCS Rate Schedule</td>
<td>None</td>
</tr>
</tbody>
</table>

- Service Connection Charges apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Charge Rate Schedule.

\(^{(1)}\) This service is grandfathered to existing customers effective August 10, 2012. The service will not be available to new customers after this date.
## LOCAL EXCHANGE SERVICES

### ADVANCED DIGITAL SERVICES

**PRIMARY RATE INTERFACE (PRI)**

<table>
<thead>
<tr>
<th>Non-Recurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISDN-PRI Access – Per Facility</td>
<td>$450.00</td>
</tr>
<tr>
<td>Circuit Switched Communications Channels</td>
<td></td>
</tr>
<tr>
<td>23 B Channels &amp; D Channel</td>
<td>$890.00</td>
</tr>
<tr>
<td>B Channels (Multiple PRI Arrangement)</td>
<td>$890.00</td>
</tr>
<tr>
<td>D Channel Backup</td>
<td>$100.00</td>
</tr>
<tr>
<td>Primary Directory Number</td>
<td>No Charge</td>
</tr>
<tr>
<td>Additional DID Directory Numbers</td>
<td>See DID Service</td>
</tr>
<tr>
<td>ISDN-PRI Failover Solution</td>
<td>No Charge</td>
</tr>
<tr>
<td>Clear Channel Capability</td>
<td>No Charge</td>
</tr>
<tr>
<td>Call-by-Call Capability for the following:</td>
<td></td>
</tr>
<tr>
<td>Public Network Calls</td>
<td>No Charge</td>
</tr>
<tr>
<td>Custom Calling Features</td>
<td>Tariffed Rate times the # of B Channels</td>
</tr>
<tr>
<td>Subsequent Feature Additions/Changes</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

Discount on Service Establishment Charges

<table>
<thead>
<tr>
<th>Non-Recurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long Term Contract Discounts</td>
<td></td>
</tr>
<tr>
<td>Contract Duration</td>
<td></td>
</tr>
<tr>
<td>Monthly</td>
<td>0%</td>
</tr>
<tr>
<td>12 Months</td>
<td>20%</td>
</tr>
<tr>
<td>24 Months</td>
<td>40%</td>
</tr>
<tr>
<td>36 Months</td>
<td>60%</td>
</tr>
<tr>
<td>48 Months</td>
<td>80%</td>
</tr>
<tr>
<td>60 Months</td>
<td>100%</td>
</tr>
</tbody>
</table>

### Alternative Service Arrangements

<table>
<thead>
<tr>
<th>Non-Recurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRI Access – per facility</td>
<td>$450.00</td>
</tr>
<tr>
<td>Circuit Switched Communication Channels</td>
<td></td>
</tr>
<tr>
<td>23 B Channels plus D Channel</td>
<td>$890.00</td>
</tr>
<tr>
<td>Additional 24 B Channels</td>
<td>$890.00</td>
</tr>
<tr>
<td>D Channel Back-Up</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

---

(1) This service is grandfathered to existing customers effective May 1, 2018. The service will not be available to new customers after this date.

Effective: May 1, 2018
LOCAL EXCHANGE SERVICES

CENTREX SERVICE

- Line Rates

- The monthly rates for Centrex Lines include the following standard features:
  
<table>
<thead>
<tr>
<th>Call Hold</th>
<th>Intercom Dialing</th>
<th>Call Transfer</th>
<th>Three-Way Calling</th>
</tr>
</thead>
</table>

- Antrim, Bradford, Contoocook, Henniker, Sutton & Warner Exchanges

<table>
<thead>
<tr>
<th>Number Of Lines</th>
<th>12 Months</th>
<th>24 Months</th>
<th>36 Months</th>
<th>48 Months</th>
<th>60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-6</td>
<td>$17.21</td>
<td>$16.80</td>
<td>$16.59</td>
<td>$16.18</td>
<td>$15.77</td>
</tr>
<tr>
<td>7-15</td>
<td>$17.01</td>
<td>$16.60</td>
<td>$16.39</td>
<td>$15.98</td>
<td>$15.57</td>
</tr>
<tr>
<td>16-30</td>
<td>$16.81</td>
<td>$16.40</td>
<td>$16.19</td>
<td>$15.78</td>
<td>$15.37</td>
</tr>
<tr>
<td>31-50</td>
<td>$16.61</td>
<td>$16.20</td>
<td>$15.99</td>
<td>$15.58</td>
<td>$15.17</td>
</tr>
<tr>
<td>51-100</td>
<td>$16.41</td>
<td>$16.00</td>
<td>$15.79</td>
<td>$15.38</td>
<td>$14.97</td>
</tr>
<tr>
<td>Over 100</td>
<td>$16.21</td>
<td>$15.80</td>
<td>$15.59</td>
<td>$15.18</td>
<td>$14.77</td>
</tr>
</tbody>
</table>

- Service Charges
  
  Appropriate Service Charges apply for the provision of Centrex Service.

- Chargeable Basic Individual Station Features

<table>
<thead>
<tr>
<th>Rate Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Forwarding Busy Line</td>
</tr>
<tr>
<td>Call Forwarding Busy Line Incoming Only</td>
</tr>
<tr>
<td>Call Forwarding Don’t Answer</td>
</tr>
<tr>
<td>Call Forwarding Incoming Only</td>
</tr>
<tr>
<td>Call Forwarding Variable</td>
</tr>
<tr>
<td>Call Forwarding Within Group Only</td>
</tr>
<tr>
<td>Call Pick-Up</td>
</tr>
<tr>
<td>Call Waiting Incoming Only</td>
</tr>
<tr>
<td>Call Waiting Originating</td>
</tr>
<tr>
<td>Do Not Disturb</td>
</tr>
<tr>
<td>Hot Line</td>
</tr>
<tr>
<td>Manual/Line Service</td>
</tr>
</tbody>
</table>

Issue Date: October 13, 2011
Effective: October 14, 2011
CENTREX SERVICE (Continued)

- **Chargeable Enhanced Individual Station Features**
  - Add-On-Consultation Hold Incoming Only $1.90
  - Call Park $1.90
  - Call Transfer Individual Incoming Only $1.90
  - Call Transfer Internal Only $1.90
  - Directed Call Pick-Up With Barge In $1.90
  - Directed Call Pick-Up Without Barge In $1.90
  - Distinctive Alerting/Call Waiting Indication $1.90
  - Speed Calling – Individual – 1 Digit $1.90

- **Chargeable Advanced Individual Station Features**
  - Anonymous Call Rejection $2.25
  - Call Return $2.25
  - Caller ID $4.25
  - Caller ID With Name $5.95
  - Conference Calling – 6-Way Station Controlled $2.25
  - Priority Ringing $2.25
  - Repeat Dialing $2.25
  - Selective Call Acceptance $2.25
  - Selective Call Forwarding $2.25
  - Selective Call Rejection $2.25
  - Speed Calling – Individual – 2 Digit $2.25
  - Voice/Data Protection $2.25

- **Individual Station Feature Discounts**
  - Two to Four Features Per Line $1.00 Per Feature Excluding First Feature
  - Five or More Features Per Line $1.25 Per Feature Excluding First Feature

- **Non-Chargeable Individual Station Features**
  The following Individual Station Feature is offered at no charge:
  - Caller ID Blocking
CENTREX SERVICE (Continued)

- **Chargeable System Features**
  - Code Calling $5.00 Per Trunk
  - Dial Access to Private Facilities $30.00 Per Trunk
  - Direct Inward Dialing
    - $10.00 Per Line, 1-25 Lines
    - $9.00 Per Line, 26-100 Lines
    - $8.00 Per Line, 101 Lines and Over
  - Direct Outward Dialing
    - $5.00 Per Line, 1-25 Lines
    - $4.50 Per Line, 26-100 Lines
    - $4.00 Per Line, 101 Lines and Over
  - Single Digit Dialing
    - $5.00 Per Group of 10 Stations
    - $1.00 Per Station for Less Than 10 Stations
  - Special Intercept Announcements:
    - Announcement Trunk $30.00 Per Trunk
    - Standard Announcement $25.00
    - Tandem Tie Facility Dialing $15.00 Per Trunk
    - Tie Facility Access $30.00 Per Trunk
    - Trunk Answer Any Station $10.00 Per Group

- **Incoming Call Management Features**

  Monthly Rates as shown below apply to the following Incoming Call Management Features:

  Make Busy Key Series Completion
  Multi-Line Hunt Service Stop Hunt Key
  Queuing for Multi-Line Hunt Groups

- **Hunting Arrangements**
  The following monthly rates for hunting arrangements are applied in addition to the per line rates for Centrex Lines. The nonrecurring service establishment charges are per hunt group.

<table>
<thead>
<tr>
<th>Per Hunt Group</th>
<th>Per Line in Hunt Group</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multi-Line Hunt Service</td>
<td>$10.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>Series Completion</td>
<td>$10.00</td>
<td>$2.00</td>
</tr>
</tbody>
</table>

  - Changes to Hunting Group Arrangements/Patterns
    - Additional Lines/Change Hunting Order $44.00 Nonrecurring

  - **Hunt Group Options**
    - Queuing for Hunt Group
    - Stop Hunt/Make Busy Access Code Activation $10.00 Per Month

Issue Date: October 13, 2011
Effective: October 14, 2011
LOCAL EXCHANGE SERVICES

CENTREX SERVICE (Continued)

- Automatic Call Distribution
  - Automatic Call Distribution $120.00 Per Group
  - ACD 2500 Set Log In/Out $3.50 Per Station
  - ACD Agent Status Lamps $3.50 Per Station
  - ACD Announcement/Music Trunks $30.00 Per Group
  - ACD Automatic Overflow $10.00 Per Group
  - ACD Calling Party Identification $20.00 Per Group
  - ACD Controlled Interflow $3.50 Per Group
  - ACD Intragroup Calling $20.00 Per Group
  - ACD Load Management $20.00 Per Group
  - ACD Night Service $100.00 Per Group
  - ACD Second/Third Announcements $20.00 Per Group
  - Changes to Automatic Call Distribution Arrangements/Patterns
    Additional Lines/Changes in ACD Order $88.00 Nonrecurring

- Attendant Features
  - Attendant Camp-On $3.00 Per Attendant Line
  - Attendant Conference $4.00 Per Attendant Customer
  - Attendant ID On Incoming Calls $4.25 Per Attendant Customer
  - Attendant Tie Trunk Busy Verification $1.50 Per Attendant Console
  - Code Diversion to Attendant $1.50 Per Attendant Console
  - Indication of Camp-On $1.50 Per Attendant Console
  - Power Failure Transfer – Attendant $1.50 Per Attendant Console

- Cost Control Features
  - Chargeable Basic Cost Control Features
    - Account Codes For Automatic Flexible Routing $1.90 Per Station
    - Authorization Codes for Automatic Flexible Routing $1.90 Per Station
    - Customer Dialed Account Recording $1.80 Per Station
    - Outgoing Call Screening $1.90 Per Group
    - Toll Restricted Service $1.90 Per Station
  - Chargeable Enhanced Cost Control Features
    - Dial Transfer to Tandem Tie Line $2.25 Per Station
    - Expensive Route Warning Tone $2.25 Per Station
    - Manual/Time-Of-Day Routing Control $2.25 Per Customer
  - Chargeable Advanced Cost Control Features
    - Automatic Identified Outward Dialing $25.00 Per Customer
    - Automatic Route Selection $4.50 Per Group
    - Customer Access Treatment Code Restrictions $4.50 Per Station
    - Deluxe Automatic Route Selection $4.50 Per Group
    - Message Detail Recording of Private Facility Calls $25.00 Per Customer
  - Non-Chargeable Cost Control Features
    Code Restriction and Diversion, Fully Restricted (Originating and Terminating, Semi
    Restricted Line

Issue Date: October 13, 2011
Effective: October 14, 2011
LOCAL EXCHANGE SERVICES

CENTREX SERVICE (Continued)

- **Line Rates**
  - The monthly rates for Centrex Lines include the following standard features:

<table>
<thead>
<tr>
<th>Call Hold</th>
<th>Intercom Dialing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Transfer</td>
<td>Three-Way Calling</td>
</tr>
</tbody>
</table>

- **Hillsboro & Melvin Village Exchanges**

<table>
<thead>
<tr>
<th>Number Of Lines</th>
<th>Monthly</th>
<th>12 Months</th>
<th>24 Months</th>
<th>36 Months</th>
<th>48 Months</th>
<th>60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-6</td>
<td>$17.21</td>
<td>$16.80</td>
<td>$16.59</td>
<td>$16.18</td>
<td>$15.77</td>
<td>$15.16</td>
</tr>
<tr>
<td>7-15</td>
<td>$17.01</td>
<td>$16.60</td>
<td>$16.39</td>
<td>$15.98</td>
<td>$15.57</td>
<td>$14.96</td>
</tr>
<tr>
<td>16-30</td>
<td>$16.81</td>
<td>$16.40</td>
<td>$16.19</td>
<td>$15.78</td>
<td>$15.37</td>
<td>$14.76</td>
</tr>
<tr>
<td>31-50</td>
<td>$16.61</td>
<td>$16.20</td>
<td>$15.99</td>
<td>$15.58</td>
<td>$15.17</td>
<td>$14.56</td>
</tr>
<tr>
<td>51-100</td>
<td>$16.41</td>
<td>$16.00</td>
<td>$15.79</td>
<td>$15.38</td>
<td>$14.97</td>
<td>$14.36</td>
</tr>
<tr>
<td>Over 100</td>
<td>$16.21</td>
<td>$15.80</td>
<td>$15.59</td>
<td>$15.18</td>
<td>$14.77</td>
<td>$14.16</td>
</tr>
</tbody>
</table>

- **Service Charges**
  - Appropriate Service Charges apply for the provision of Centrex Service.

- **Chargeable Basic Individual Station Features**

<table>
<thead>
<tr>
<th>Feature</th>
<th>Rate Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic Dial</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Busy All</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Don't Answer</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Fixed</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Incoming Only</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Remote Activation</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Forwarding Variable</td>
<td>$1.90</td>
</tr>
<tr>
<td>Call Pick-Up</td>
<td>$1.45</td>
</tr>
<tr>
<td>Call Waiting</td>
<td>$1.45</td>
</tr>
<tr>
<td>Screen List Editing</td>
<td>$1.45</td>
</tr>
<tr>
<td>Speed Calling 8</td>
<td>$1.90</td>
</tr>
<tr>
<td>Toll Restriction</td>
<td>$1.90</td>
</tr>
<tr>
<td>Total Toll Restriction</td>
<td>$1.90</td>
</tr>
</tbody>
</table>
LOCAL EXCHANGE SERVICES

CENTREX SERVICE (Continued)

- **Chargeable Enhanced Individual Station Features**
  - Automatic Line $0.95
  - Call Park $1.90
  - Call Transfer Individual All Calls $1.90
  - Call Transfer Outside $1.90
  - Distinctive Ringing/Call Waiting EBS $1.90

- **Chargeable Advanced Individual Station Features**
  - Anonymous Call Rejection $2.25
  - Call Return $2.25
  - Caller ID $4.25
  - Caller ID With Name $5.95
  - Repeat Dialing $2.25
  - Selective Call Acceptance $2.25
  - Selective Call Forwarding $2.25
  - Selective Call Rejection $2.25

- **Individual Station Feature Discounts**
  - Two to Four Features Per Line $1.00 Per Feature
  - Excluding First Feature
  - $1.25 Per Feature
  - Excluding First Feature

- **Non-Chargeable Individual Station Features**

  The following Individual Station Feature is offered at no charge:

  Caller ID Line Blocking
  Caller ID Per Call Blocking

- **Additions and Changes to Individual Station Features**

  Feature Additions/Changes Per Line – Nonrecurring $18.60
CENTREX SERVICE (Continued)

- **Chargeable System Features**

  The monthly rates shown below apply to the following System Features:

  Call Pick-Up Group  
  Direct Inward Dialing  
  Group Speed Call  
  Loudspeaker Paging  
  Multi-Appearance Directory Number Calls

- **Call Pick-Up**
  - Per Group: $5.00 Per Month/Per Group  
  - Per Line in Pick-Up Group: $1.45 Per Month

- **Direct Inward Dialing**
  - Per Line, 1-25 Lines: $10.00 Per Line  
  - Per Line, 26-100 Lines: $9.00 Per Line  
  - Per Line, 101 Lines and Over: $8.00 Per Line

- **Group Speed Call**
  - $2.25 Per Month/Per Station

- **Loudspeaker Paging**
  - $25.00 Per Group

- **Multi-Appearance Directory Number Calls**
  - $1.90 Per Station/Per Single Call Arrangement

- **Attendant Features**

  - Attendant Call Park: $3.00 Per Attendant Line
  - Attendant Camp-On: $3.00 Per Attendant Line
  - Attendant Speed Calling: $10.00 Per Attendant Console
  - Indication of Camp-On: $10.00 Per Attendant Console

- **Incoming Call Management Features**

  - Chargeable Incoming Call Management Features
    Monthly rates apply to the following Incoming Call Management Features:

  Circle Busy Transfer  
  Uniform Call Transfer

- **Hunting/Transfer Arrangements**

  The following monthly rates for Hunting/Transfer Arrangements are applied in addition to the per line rates for Centrex Lines. The nonrecurring service establishment charges are per hunt group.

<table>
<thead>
<tr>
<th></th>
<th>Per Hunt Group</th>
<th>Non-Recurring Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circle Busy Transfer</td>
<td>$10.00</td>
<td>$44.00</td>
</tr>
<tr>
<td>Uniform Call Transfer</td>
<td>$10.00</td>
<td>$44.00</td>
</tr>
</tbody>
</table>
CENTREX SERVICE (Continued)

- **Incoming Call Management Features** (Continued)
  - Changes to Hunting Group Arrangements/Patterns
    - Additional Lines/Change Hunting Order $44.00 Nonrecurring

- **Cost Control Features**
  - Alternate Routing, Multiple Customer Location $25.00 Per Trunk
  - Customer Access Treatment Code Restrictions $4.50 Per Station
LOCAL EXCHANGE SERVICES

STAR PACKAGES

RATES

1. Residence
   a) 3 STAR Standard Package, per line $24.99
   b) 4 STAR Standard Package, per line $34.99
   c) 5 STAR Standard Package, per line $44.99

2. Package Upgrade
   $5.00

SAFETY LINE SERVICE

This Bundle includes an Economy Service Residential One-Party Line and 1.5 Mbps high speed data.

RATES

<table>
<thead>
<tr>
<th>Bundle Base Rate – DSL Market A</th>
<th>Bundle Base Rate – DSL Market B</th>
</tr>
</thead>
<tbody>
<tr>
<td>$54.20(1)(2)</td>
<td>$54.20(1)(2)</td>
</tr>
</tbody>
</table>

(1) Other data speeds may be available for an additional charge.
(2) Regular usage rates apply as stated under Basic Local Exchange Service.
(3) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

STAR BUSINESS BUNDLES

RATES

1. Business, Per Line
   a) STAR Business Bundle - Standard $39.99 $34.99 $29.99

2. Service Order Charge
   $10.00

BUSINESS SAFETY LINE SERVICE

Rate Per Month

Bundle Base Rate Business $59.00

1 Other data speeds may be available for an additional charge.

Effective: May 5, 2017
LOCAL EXCHANGE SERVICES

SECURITY LINE

This Bundle includes an Economy Service Residential One-Party Line and up to 1 Mbps high speed data.

**RATES**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Rate Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bundle Base Rate - DSL Market A</td>
<td>$44.20 (1)(2)</td>
</tr>
<tr>
<td>Bundle Base Rate - DSL Market B</td>
<td>$44.20 (1)(2)</td>
</tr>
</tbody>
</table>

(1) Other data speeds may be available for an additional charge.
(2) Regular usage rates apply as stated under Basic Local Exchange Service.

SECURITY LINE PLUS (1)(2)

These bundles include an Economy Service Residential One-Party Line and 15 or 25 Mbps high speed data.

**RATES AND CHARGES**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turbo (15 Mb)</td>
<td>$35.00 (3)</td>
</tr>
<tr>
<td>Extreme (25 Mb)</td>
<td>$45.00 (3)</td>
</tr>
</tbody>
</table>

(1) Customer must also subscribe to TDS TV monthly service.
(2) Customer must have TDS Long Distance as their long distance provider.
(3) Regular usage rates apply as stated under Basic Local Exchange Service.

CLASSIC PACKAGES (1)

These bundles permit residential customers to receive services and features for a flat monthly rate.

**RATES**

<table>
<thead>
<tr>
<th>Residence Description</th>
<th>Rate Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>a) CLASSIC Phone Standard Package, per line (2)</td>
<td>$19.99</td>
</tr>
<tr>
<td>b) CLASSIC Phone Unlimited Standard Package, per line (3)</td>
<td>$24.99</td>
</tr>
</tbody>
</table>

(1) Customers must also subscribe to TDS TV video services.
(2) Customers who subscribe to the TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.
(3) Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.

Effective: March 14, 2018