

SECTION 3 – SERVICE OFFERINGS

APPROVED

3.1 General

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business and Residence Rates¹

(T)

(A) The determination as to whether telephone service should be classified as business or residential is based on the character of the use to be made of the service. Service is classified as business where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature, service is classified as residential service if installed in a residence.

(B) Business rate apply at the following locations, among others:

- (1) In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
- (2) In residential locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes; and in residence locations where an extension is located at a place where business rates would apply.
- (3) In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
- (4) In any residential location where there is substantial business use of the service and the customer has no service at business rates.

(C) Residential rates apply at the following locations, among others:

- (1) In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
- (2) In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged at business rates at another location.

¹ Beginning March 1, 2008, all basic lines will include 3-Way Calling, Consultation Hold and Call Transfer.

(N)

SECTION 3 – SERVICE OFFERINGS, (Continued)

3.2 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.



ISSUED UNDER AUTHORITY OF M.P.S.C. ORDER DATED November 2, 2000, in CASE No. U-12554.
ISSUED: February 26, 2001

EFFECTIVE: March 28, 2001

James W. Butman
President
Madison, Wisconsin

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.3 Types of Services Offered

3.3.1 General Telecommunication Services

(T)

Section 3.4 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. The Company provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Business Basic Line Service
Residential Basic Line Service, with choice of calling plans
Business Centrex
Direct Inward Dialing
Direct DS1 Interface

3.3.2 IP-Based Services

The Company will provide IP-Based products and services where facilities are available or may be obtained from other carriers, and which are economically feasible for the Company to provide.

The IP-Based products and services will be provided on an individual case basis and include, but are not limited to the following:

- ManagedIP (MIP): MIP is a hosted VoIP solution that provides business customers with a single converged voice and data communication platform.

(N)

(N)

ISSUED: October 4, 2013

EFFECTIVE: October 18, 2013

Issued under the authority of PA 179 of 1991, as amended, Michigan Telecommunications Act
Joel Dohmeier, Vice President
TDS METROCOM, LLC, 525 Junction Road, Madison, WI 53717
Joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkle at 11:11 am, Nov 01, 2013

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.4 Basic Local Exchange Service^{1,2}

(T)

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- (a) receive calls from other stations on the public switched telephone network;
- (b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- (c) access interexchange calling services of the Company and of other carriers;
- (d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- (e) access toll-free telecommunications services such as 800 NPA and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- (f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.) Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line – The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

¹ Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484 .2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide customers at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

² Beginning March 1, 2008, all basic lines will include 3-Way Calling, Consultation Hold and Call Transfer.

(N)

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.4 Basic Local Exchange Service^{2,3}, (Continued)

(T)

3.4.2 Business Basic Line Service

Business Basic Line Service provides a business customer will all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. See Section 4.1 for rates.

3.4.2 Residential Basic Line Service

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic line rates may be charged on any of the following optional rate plans. See Section 4.1 for rates.

E. Feature Rich 100 Package¹

The monthly rate for the Feature Rich Package entitles the customer to an access line and a 100 call allowance per month within the Local Calling Area. Each call within the Local Calling Area over the 100 call allowance will be subject to local call charges. Also included in this package is 3-Way Calling, Automatic Callback, Call Forwarding, and Call Waiting.

F. Deluxe Package 100¹

The monthly rate for the Deluxe Package entitles the customer to an access line and a 100 call allowance per month within the Local Calling Area. Each call within the Local Calling Area over the 100 call allowance will be subject to local call charges. Also, included in this package is Voice Mail Service (as specified by the Company), Caller ID Name & Number, Call Waiting, Caller ID on Call Waiting, Anonymous Call Rejection, 3-Way Calling, and Automatic Callback.

G. 400 Local Call Upgrade¹

A customer may upgrade either the Feature Rich Package or Deluxe Package by 400 additional local calls. Local calls over the 500 total allowance will be subject to local call charges.

H. Unlimited Local Call Upgrade¹

A customer may upgrade either the Feature Rich Package or Deluxe Package to include unlimited local calling.

¹ Effective January 14, 2003 these packages are grandfathered and not available to new customers.

² Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls pursuant to the distinction created in MCL 484 .2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

³ Beginning March 1, 2008, all basic lines will include 3-Way Calling, Consultation Hold and Call Transfer.

(N)

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.5 Basic Local Exchange Service^{1,2}, (Continued)

(T)

3.4.2 Residential Basic Line Service (Continued)

J. Value 500 Package

The monthly rate for the Value 500 Package entitles the customer to a bundle of services including an access line and a 500 call allowance per month within the Local Calling Area. Each call with the Local Calling Area over the 500 call allowance will be subject to local call charges. Also included in this package is Caller ID Name & Number and Call Waiting.

F. Value Unlimited

The monthly rate for the Value Unlimited Package entitles the customer to a bundle of services including an access line and unlimited calls per month within the Local Calling Area. Also included in this package is Caller ID Name & Number, Answer Box Voice Mail, Call Waiting, Caller ID on Call Waiting, Anonymous Call Rejection, 3-Way Calling, Automatic Callback.

G. Metro Pack

The monthly rate for the Metro Pack entitles the customer to a bundle of services including an access line, unlimited local and IntraLATA toll calling. Also included in this package is Caller ID Name & Number, Answerbox Voice Mail, call waiting, 3-way calling, automatic callback, anonymous call rejection, and \$0.07/min on InterLATA calling. To be eligible for this bundle, customers must choose TDS Metrocom as both their IntraLATA and InterLATA PIC.

H. Feature Rich 500 Package

The monthly rate for the Feature Rich Package entitles the customer to an access line and a 500 call allowance per month within the Local Calling Area. Each call within the Local Calling Area over the 500 call allowance will be subject to local call charges. Also included in this package is 3-Way Calling, Automatic Callback, Call Forwarding, and Call Waiting.

K. Deluxe Package 500

The monthly rate for the Deluxe Package entitles the customer to an access line and a 500 call allowance per month within the Local Calling Area. Each call within the Local Calling Area over the 500 call allowance will be subject to local call charges. Also, included in this package is Voice Mail Service (as specified by the Company), Caller ID Name & Number, Call Waiting, Caller ID on Call Waiting, Anonymous Call Rejection, 3-Way Calling, and Automatic Callback.

¹ Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customers at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

² Beginning March 1, 2008, all basic lines will include 3-Way Calling, Consultation Hold and Call Transfer.

(N)

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.4 Basic Local Exchange Service¹, (Continued)

3.4.2 Residential Basic Line Service (Continued)

J. Primary Basic Primary Line Service³

The monthly rate for the Primary Basic Local Exchange Service entitles a residential customer to an access line for voice communication with unlimited inbound calls and unlimited outbound local calling. Additional features are not included, but are available separately. The Basic Line charge for one month and Installation charges are due prior to installation of service.

The Company will not provide toll service in conjunction with this offering. Customers requesting toll service will be required to choose a toll provider other than the Company.

Collect, 3rd Party Calling and 900 Calling Service are not available with this offering.

K. Clear Value USA Package¹

The monthly rate for the Clear Value USA Package entitles the customer to a bundle of services including an access line, unlimited local and domestic toll calling. Also included in this package is Caller ID Name & Number, Answerbox Voice Mail, Call Waiting, Caller ID on Call Waiting, 3-way calling, Automatic Callback, and Anonymous Call Rejection, Call Forward Variable, Speed Dial 8, Multi-Ring 2, Call Screening, and Automatic Redial.

L. Clear Value Package

The monthly rate for the Clear Value Package entitles the customer to a bundle of services including an access line, unlimited local and 120 minutes of domestic toll calling. Also included in this package is Caller ID Name & Number, Call Waiting, Answerbox Voicemail, 3-Way Calling, Automatic Callback, and Anonymous Call Rejection.

M. Clear Value Plus Package

The monthly rate for the Clear Value Plus Package entitles the customer to a bundle of services including an access line, unlimited local and 250 minutes of domestic toll calling. Also included in this package is Answer Box Voice Mail, Caller ID Name & Number, Call Waiting, Caller ID on Call Waiting, Anonymous Call Rejection, 3-Way Calling, Automatic Callback, Call Forwarding Variable, Speed Dial 8, Multi-Ring 2, Call Screening, and Automatic Redial.

¹ Because this bundled offering contains non-regulated services, its availability is subject to approved credit.

² Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

³ Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9).

(N)
|
(N)

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.5 Directory Assistance Service

- A. The Company furnishes Directory Assistance Service (“DA”) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.
- B. Upon notification from the customer at the beginning of the call, the Directory Assistance operator will provide telephone numbers for a maximum of two number requests per call.
- C. Charges specified in Section 4 following, apply to Directory Assistance calls within the customer’s home numbering plan area – when the customer’s calls exceed the monthly allowance, which is also specified in Section 4.
- D. Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.
- E. Charges for Directory Assistance Service are not applicable to calls placed from customers whose physical, visual or reading handicaps prevent them from using the telephone directory. These customers will also be exempt from charges for Call Completion to local numbers. Charges will apply for calls completed to national numbers.

(N)
|
(N)

ISSUED UNDER AUTHORITY OF M.P.S.C. ORDER DATED November 2, 2000, in CASE No. U-12554.
ISSUED: September 29, 2006 EFFECTIVE: October 2, 2006

Michigan Public Service
Commission
01/12/2007
Filed

James W. Butman
President
Madison, Wisconsin

SECTION 3 – SERVICE OFFERINGS, (Continued)

- 3.6 Centrex Service⁽¹⁾** (C)
- (A) Centrex is a central office communications service which provides the customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex Station Lines are provided for connection of Centrex-compatible station sets to the public switched telecommunications network. Centrex Service standard and optional features are described in this Tariff.
- (B) Centrex may be provided in association with lines terminating on common control equipment, commonly referred to as Key Systems.
- (C) Centrex is offered as a customer option and may be provided subject to the availability of facilities and equipment as determined by the Telephone Company.
- (D) The minimum period for Centrex services provided under this Tariff shall be one month.
- (E) Per call blocking and per line blocking will be provided to Centrex customers at no additional charge.
- 3.7 Direct Inward Dialing Service⁽¹⁾** (C)
- The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.
- Any applicable non-recurring and/or recurring rates for this service are listed in Section 4.
- 3.8 DS1 Interface⁽¹⁾** (C)
- DS1 Interface delivers voice grade service from the central office to a customer's premises. DS1 Interface is provided in conjunction with DS1 service and up to 24 channels may be used for the transport of service for termination on customer provided equipment.
- Any applicable non-recurring and/or recurring rates for this service are listed in Section 4. These charges are in addition to any per line rate the customer is to be charged.
- DS1 Service** is a digital transmission facility of 1.544 Mbps with a capacity of up to twenty-four (24) analog or digital channels. This service supports voice, analog data, digital data and video. This service consists of DS-1 capacity available 24 hours per day, 7 days per week. (AT)
|
(AT)
- (1) This service is grandfathered to existing customers effective October 1, 2013. The service will not be available to new customers after this date. (C)
(C)

ISSUED: September 16, 2013

EFFECTIVE: October 1, 2013

Issued under the authority of PA 179 of 1991, as amended, Michigan
Telecommunications Act

Joel Dohmeier, Vice President
TDS METROCOM, LLC, 525 Junction Road, Madison, WI 53717
Joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkie at 1:07 pm, Sep 18, 2013

SECTION 3 – SERVICE OFFERINGS, (Continued)

3.9 IntraLATA Presubscription

(1) General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

(2) Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.



SECTION 3 – SERVICE OFFERINGS, (Continued)

3.9 IntraLATA Presubscription, (Continued)

(3) Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at anytime subject to charges specified in Section 4 following.

(4) Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.



SECTION 3 – SERVICE OFFERINGS, (Continued)

3.10 CUSTOMER OWNED COIN OPERATED/COINLESS TELEPHONE SERVICE (COCOT)⁽¹⁾ (C)

3.10.1 General

Customer Owned Coin-Operated/Coinless Telephone (COCOT) Service is provided for use with customer-provided coin-operated or coinless telephones at locations accessible to the public, where desired and/or permitted by the owner of the premises. A COCOT access line permits providers of such service to provide pay telephone service to the public. COCOT Lines are flat rated or measured service business lines programmed with FLEX ANI capability.

3.10.2 Definitions

CUSTOMER - For the purpose of this tariff, the customer is the COCOT service provider.

FLEX ANI - Is a code programmed, at switch level, onto a local line. This is what signals the IXC carriers to bill and/or compensate the Payphone Service Provider (customer) for calls made from a coin or coinless telephone.

NETWORK INTERFACE DEVICE (NID) - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the NID will be installed at a location mutually agreed upon by the customer and TDS Metrocom.

3.10.3 Rules and Regulations

- a. Line Functions/Blocking - COCOT lines are automatically programmed with the following functions:
 - 1) Collect Call Blocking (originating)
 - 2) 900/976 Blocking
 - 3) 3rd Party Billing Blocking
 - 4) FLEX ANI Code 70
- b. Optional functions include Carrier Access Code Blocking (1010xxxx), and Toll Blocking.
- c. Calling Features are not available on COCOT lines.
- d. TDS Metrocom cannot be the chosen LD carrier on COCOT lines.

⁽¹⁾ This service is grandfathered to existing customers effective October 1, 2013. The service will not be available to new customers after this date. (C)
(C)

ISSUED: September 16, 2013

EFFECTIVE: October 1, 2013

**Issued under the authority of PA 179 of 1991, as amended, Michigan
Telecommunications Act**

Joel Dohmeier, Vice President

TDS METROCOM, LLC, 525 Junction Road, Madison, WI 53717

Joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkie at 1:07 pm, Sep 18, 2013

SECTION 3 – SERVICE OFFERINGS, (Continued)

3.10 CUSTOMER OWNED COIN OPERATED/COINLESS TELEPHONE SERVICE
(COCOT)⁽¹⁾(Continued)

(C)

3.10.3 Rules and Regulations (Continued)

- e. TDS Metrocom offers COCOT lines on a local service only basis.
- f. Each COCOT line with usage must subscribe to the COCOT Local Call Plan.

⁽¹⁾ This service is grandfathered to existing customers effective October 1, 2013. The service will not be available to new customers after this date.

(C)

(C)

ISSUED: September 16, 2013

EFFECTIVE: October 1, 2013

**Issued under the authority of PA 179 of 1991, as amended, Michigan
Telecommunications Act**

Joel Dohmeier, Vice President
TDS METROCOM, LLC, 525 Junction Road, Madison, WI 53717
Joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkie at 1:07 pm, Sep 18, 2013

SECTION 3 – SERVICE OFFERINGS, (Continued)

APPROVED

3.11 STAR Packages

3.11.1 General

STAR Packages are optional service packages that permit customers to receive voice and data services, plus features for a flat monthly rate, for each STAR Package subscriber line provided. STAR Packages includes the following:¹

(T)

1. 3-STAR Package - Includes the following features,

- a. Unlimited local calling
- b. 30 minutes of Long Distance calls
- c. Caller ID Deluxe and Caller ID Deluxe on Call Waiting (Advanced Calling Services)
- d. Call Waiting and Call Forwarding (Custom Calling Services)

(D)

2. 4-STAR Package - Includes the following features,

- a. Unlimited local calling
- b. 300 Minutes of Long Distance calls
- c. Anonymous Call Rejection, Priority Ringing and Caller ID Deluxe on Call Waiting (Advanced Calling Services)
- d. Call Waiting, 3-Way Calling and Call Forwarding (Custom Calling Services)

(D)

3. 5-STAR Package - Includes the following features

- a. Unlimited local calling
- b. Unlimited Long Distance calls
- c. Anonymous Call Rejection, Priority Ringing and Caller ID Deluxe on Call Waiting (Advanced Calling Services)
- d. Call Waiting, 3-Way Calling and Call Forwarding (Custom Calling Services)

(D)

¹ Customers must also subscribe to TDS High Speed Internet.

(T)

LOCAL EXCHANGE TARIFF

3.12 TELECOMMUNICATIONS SERVICE PRIORITY

(N)

3.12.1 General

1. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede tariff language contained herein.

2. The TSP program has two components: restoration and provisioning.
 - a. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage¹. TSP restoration priorities must be requested and assigned before a service outage occurs.
 - b. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services¹.

¹ When spare facilities are not available, it may be necessary for the Company to preempt TSP services to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

(N)

RECEIVED

By boydj3 at 9:14 am, Dec 16, 2009

LOCAL EXCHANGE TARIFF

3.12 TELECOMMUNICATIONS SERVICE PRIORITY (Continued)

(N)

3.12.2 Rates and Charges

1. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
2. A one-time charge for the initial establishment of or change in TSP status by the Company will be billed to the customer. In addition, normal connection charges will apply.
3. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
4. Facilities required by the Company for its internal operations are exempt from the TSP rules.

(N)

ISSUED: November 13, 2009

EFFECTIVE: November 16, 2009

Madison, Wisconsin

RECEIVED

By boydj3 at 9:15 am, Dec 16, 2009

SECTION 3 – SERVICE OFFERINGS

APPROVED

3.13 INBOUND TOLL FREE NUMBER SERVICE

(N)

3.13.1 General Description

Inbound Toll-Free Number Service is an 8XX number that allows callers to originate direct dialed calls to the 8XX number without incurring a toll charge. The charge for using a toll free number is paid by the called party instead of the calling party. The service is available for use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines or in conjunction with Managed IP stations or trunks.

Interstate service is offered in conjunction with Intrastate service.

The Carrier will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

If a Customer accumulates undisputed delinquent charges, the Carrier reserves the right not to honor that Customer's request for a change in service until such charges are paid in full.

The Customer does not retain rights in toll-free numbers, which are shared with other Customers of the Carrier. Shared toll-free numbers are not portable. Toll free directory listing will not be provided.

These plans are available only to customers who are enrolled in TDS Metrocom Intrastate Toll Free Service Plans.

Individual contract terms and conditions for Managed IP service shall also apply and such terms and conditions will supersede tariff or price list if inconsistent.

(N)

ISSUED UNDER THE AUTHORITY OF PA 179 of 1991, as amended, Michigan Telecommunications Act

ISSUED: October 28, 2013

EFFECTIVE: November 11, 2013

Joel Dohmeier, Vice President
TDS METROCOM, LLC
525 Junction Road, Madison, WI 53717
joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkie at 10:02 am, Nov 07, 2013

SECTION 3 – SERVICE OFFERINGS

APPROVED

3.14 Managed IP (MIP) Station, Trunk or Feature Package

(T)

3.14.1 General

MIP Station, Trunk or Feature Package provides the customer with a predetermined number of interstate and/or intrastate minutes for a discounted rate when the customer also subscribes to other non-long distance services as part of a jointly marketed service package. The calling scope includes the 50 United States.

(T)

3.14.2 Conditions

- a. Customers must have TDS Metrocom for both their IntraLATA and InterLATA carrier.
- b. When a customer switches from another carrier to TDS Metocom's Managed IP Station, Trunk or Feature services, TDS Metocom's will be responsible for all PIC charges. (T)
- c. Long distance options are available under a Month-to-Month, 1, 2, 3, 4, or 5 Year Term rate as shown in the rate table in Section 4.20.13
- d. Managed IP Station, Trunk or Feature long distance services will be billed on a per station, trunk or feature basis in conjunction with the associated jointly marketed Managed IP service. (T) (T)
- e. Any usage above the predetermined block of minutes will be charged a per-minute rate.
- f. Unused minutes cannot be carried over to the next month.
- g. Calls are billed in six- (6) second increments, (fractional seconds are rounded to the next six-second increment) after a minimum call duration of thirty- (30) seconds.
- h. Monthly bills must be paid in full to remain subscribed to the Managed IP Station, Trunk or Feature long distance services. (T)
- i. Individual contract terms and conditions for Managed IP service shall also apply and such terms and conditions will supersede tariff or price list if inconsistent.

ISSUED UNDER THE AUTHORITY OF PA 179 of 1991, as amended, Michigan Telecommunications Act

ISSUED: January 17, 2014

EFFECTIVE: February 3, 2014

Joel Dohmeier, Vice President
TDS METROCOM, LLC
525 Junction Road, Madison, WI 53717
joeldohmeier@tdstelecom.com 608.664.4000

RECEIVED

By Josh McConkle at 2:32 pm, Jan 23, 2014

SECTION 3 – SERVICE OFFERINGS

APPROVED

3.15 OPERATOR SERVICE

(N)

3.15.1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

3.15.2 Definition of Calls

- A. **Billed to Third Number**
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
- B. **Collect Calls**
When the Customer dialing the Operator requests the call to be billed to the called number.
- C. **Person-to-Person**
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
- D. **Station-to-Station**
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
- E. **Call Completion**
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.
- F. **General Assistance**
The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.15.3 Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges.

(N)

ISSUED UNDER THE AUTHORITY OF PA 179 of 1991, as amended, Michigan Telecommunications Act

ISSUED: March 17, 2015

EFFECTIVE: April 1, 2015

Joel Dohmeier, Vice President
TDS METROCOM, LLC
525 Junction Road, Madison, WI 53717
joeldohmeier@tdstelecom.com 608.664.4000

Michigan Public Service Commission
Mar 27, 2015
Received