



## Meet Your New TDS Bill....



### Enjoy One Bill for All Your Services!

No matter which TDS services you use—phone or Internet—the charges for everything will appear on one, single bill. How's that for convenient?

One TDS bill will:

- reduce your mailbox clutter
- eliminate varying due dates for different bills
- end the hassle of writing more than one check

#### Two Ways to Make Bill Paying Even Easier

Use TDS ePay, our free online bill payment service, to pay your bill online. It's easy to use and will save you time and money (no need to use a stamp). Visit [www.TDS-ePay.com](http://www.TDS-ePay.com) for complete details and to sign up for this free service.

If you prefer, TDS Self Service is our secure service that lets you use a telephone to make a payment (using a credit card, debit card, or checking account), check account balance, review account transactions, and more. Just call **1.877.METROCOM** to enroll.



### Questions About Your Bill?

For questions regarding your bill, or any of your services, please contact TDS.

And remember, you have **TWO secure and easy ways** to pay your bill and access account information:

- Online through TDS-ePay.com
- Over the phone using TDS Self Service at 1.877.METROCOM

**1.877.METROCOM**

[www.tdsmetro.com](http://www.tdsmetro.com)

Adjustments applied to your account since your previous bill.

Your previous balance, less payments and adjustments.

This month's total charges.

Any unpaid amount from prior months.


Your payments since your last bill.

Associated Services include charges for other TDS accounts (additional lines).

Any previous balance plus your new charges.

The date your payment is due.

The summary shows a breakdown of your current charges. A detailed section begins on page 3.



BILLING DATE XX-XX-XX  
 ACCOUNT NUMBER 555-555-5555  
 CONTROL DATE XX-XX-XX  
 PAGE NUMBER 1 OF 5

Due Date XX/XX/XX

Previous Balance	Payments Thru XX/XX/XX	Adjustments Thru XX/XX/XX	Balance	Current Billing	Total Amount Due
\$X.XX	\$X.XX	\$X.XX	\$X.XX	\$X.XX	\$X.XX

THANK YOU FOR YOUR PROMPT PAYMENT.

**ACCOUNT SUMMARY**

ASSOCIATED SERVICES	X.XX
MONTHLY SERVICE	X.XX
CALLING SERVICES	X.XX
LONG DISTANCE	X.XX
INTERNET SERVICES	X.XX
<b>TOTAL CURRENT BILLING</b>	<b>\$X.XX</b>

Please pay total amount due by XX/XX/XX - Thank you.

SEE REVERSE SIDE FOR IMPORTANT INFORMATION

PAY YOUR BILL ONLINE at [tds-epay.com](http://tds-epay.com)

*Detach and return bottom portion to ensure proper credit to your account. Please do not mail cash.*

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6252 000001  
**TDS METROCOM**  
 525 JUNCTION RD STE 6000  
 MADISON WI 53717-2106

825

BILLING DATE XX/XX/XX  
 ACCOUNT NUMBER 555-555-5555  
 CONTROL DATE XX-XX-XX

Please Pay By	Total Amount Due	Amount Enclosed
XX/XX/XX	\$X.XX	

Make Check Payable To:

TDS METROCOM 825  
 P.O. BOX 94510  
 PALATINE IL 60094-4510

JONATHAN DOE  
 JANE DOE  
 612 MAIN STREET  
 APT 204  
 ANYTOWN US 55555-5555

|||...|||

|||...|||

825255555506111993000000001

The date your payment is due.

Please write your check for this amount.

Blank box for you to write in the amount you have enclosed.

Please make your check payable to TDS. Visit [www.TDS-ePay.com](http://www.TDS-ePay.com) to pay online or call TDS Self Service at 1.877.METROCOM to pay over the phone.

Go online for more information about TDS' services at [www.tdsmetro.com](http://www.tdsmetro.com)

**TDS metrocom**

BILLING DATE: XX-XX-XX  
ACCOUNT NUMBER: 555-555-5555  
CONTROL DATE: XX-XX-XX  
PAGE NUMBER: 2 OF 5

**GENERAL INFORMATION**

WEB ADDRESS: [www.tdsmetro.com](http://www.tdsmetro.com)

NUMBERS TO CALL:  
Billing Inquiries: 1-XXX-XXX-XXXX  
Repair Number: 1-XXX-XXX-XXXX  
Financial Services: 1-XXX-XXX-XXXX

8252  
555-5555  
XX-XX-XX  
\$.XX  
\$.XX  
\$.XX

General information will appear in this area.

More information about accounts (additional lines) can be found here.

**TDS metrocom**

BILLING DATE: XX-XX-XX  
ACCOUNT NUMBER: 555-555-5555  
CONTROL DATE: XX-XX-XX  
PAGE NUMBER: 3 OF 5

**ASSOCIATED SERVICE CHARGES**

555-555-5551 . . . . . X.XX

TOTAL OF ASSOCIATED SERVICE CHARGES: \$X.XX

**PAYMENTS AND ADJUSTMENTS DETAIL**

DATE	DESCRIPTION	AMOUNT
XX-XX	PAYMENT - THANK YOU	X.XX
XX-XX	PAYMENT - THANK YOU	X.XX

**MONTHLY SERVICE SUMMARY**

QTY	DESCRIPTION	FROM	TO	BASIC	NON-BASIC
# 1	ONE-PARTY RESIDENTIAL ACCESS LINE - BASE RATE AREA	XX-XX-XX	XX-XX-XX	X.XX	
# 1	ADVANCED CALLING SVCS-CALLER NAME AND NUMBER	XX-XX-XX	XX-XX-XX	X.XX	
1	CALL RESTRICT 900 AND 976 USAGE	XX-XX-XX	XX-XX-XX	X.XX	
1	BLOCK 809 AREA CODE	XX-XX-XX	XX-XX-XX	X.XX	
1	BLOCK INTERNATIONAL CALLING	XX-XX-XX	XX-XX-XX	X.XX	
# 1	NUMBER PORTABILITY	XX-XX-XX	XX-XX-XX	X.XX	
# 1	FEDERAL SUBSCRIBER LINE CHARGE	XX-XX-XX	XX-XX-XX	X.XX	
1	EMERGENCY 911 SERVICE FEE	XX-XX-XX	XX-XX-XX	X.XX	
1	DIRECTORY ADVERTISING	XX-XX-XX	XX-XX-XX	X.XX	
# 1	STATE USF SURCHARGE	XX-XX-XX	XX-XX-XX	X.XX	
#	FEDERAL EXCISE TAX			X.XX	
#	FEDERAL UNIVERSAL SERVICE CHARGE			X.XX	
#	STATE SALES TAX			X.XX	

TOTAL MONTHLY SERVICE: \$X.XX

# You are responsible for the total amount due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

**CALLING SERVICES DETAIL**

EXTENDED COMMUNITY CALLING

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	AMOUNT
# 1	XX-XX	CITY STATE	555-555-5555	1213PM	18:28	DAY	DIAL	DDD	ES	X.XX
# 2	XX-XX	CITY STATE	555-555-5555	1214PM	5:25	DAY	DIAL	DDD	ES	X.XX
# 3	XX-XX	CITY STATE	555-555-5555	915PM	18:25	EVE	DIAL	DDD	ES	X.XX

ES - XX EXT COMM CALLING MESSAGE

CALL RETURN (\*69) SERVICE ACTIVATIONS CALL TOTALS BILLED: 3 CALLS @ .75(CALLS) 0.00

TOTAL: 3 CALLS X.XX  
# 2 STATE LOCAL DIRECTORY ASSISTANCE MSG(S) .XX  
# 4 NATIONAL DIRECTORY ASSISTANCE MSG(S)

TAXES  
# FEDERAL EXCISE TAX X.XX  
# STATE SALES TAX X.XX

TOTAL CALLING SERVICES DETAIL: \$X.XX

A more detailed description of payments received and adjustments or corrections made to your bill.

Details of your Local Service Charges. You may see more than one line, per service listed, if your new service or change in service covers more than one invoicing period.

Itemization of local calls, directory assistance charges, and extended local calling area options (where applicable).

The long distance carrier that provided your service.

Provides long distance call-handling services to your long distance carrier.

**TDS**  
metrcom

BILLING DATE: XX-XX-XX  
ACCOUNT NUMBER: 555-555-5555  
CONTROL DATE: XX-XX-XX  
PAGE NUMBER: 4 OF 5

**SUMMARY OF LONG DISTANCE CHARGES**

Your Primary Intralata Carrier is TDS  
Your Primary Interlata Carrier is TDS

TDS LONG DISTANCE X.XX

**TOTAL SUMMARY OF LONG DISTANCE CHARGES** \$X.XX

# You are responsible for the total amount due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

**TDS LONG DISTANCE DETAIL**

LONG DISTANCE CALLS

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	CARR-A	CARR-B	AMOUNT
1	05-13	CITY STATE	555-555-5555	1101AM	10:25	DAY	DIAL	DDD	00	TYW		X.XX*
2	05-15	CITY STATE	555-555-5555	927AM	15:25	DAY	DIAL	DDD	00	TYW		X.XX*
											SUBTOTAL	\$X.XX

\* ASTERISKED CALLS ARE NOT INCLUDED IN SUBTOTAL

TYW : TDS  
CARR-A : The long distance company who provided your service.  
00 : TDS LONG DISTANCE

The long distance carrier you have chosen.

Any other applicable long distance carriers.

Details regarding your Internet service.

**TDS**  
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BILLING DATE: XX-XX-XX  
ACCOUNT NUMBER: 555-555-5555  
CONTROL DATE: XX-XX-XX  
PAGE NUMBER: 5 OF 5

**INTERNET CHARGES FOR 001-555-5551**

**PRODUCTS AND SERVICES**

QTY	DESCRIPTION	FROM	TO	AMOUNT
1	DSL - BUSINESS SINGLE STATIC 384K 2 YEAR CONTRACT	XX-XX-XX	XX-XX-XX	X.XX
#	STATE SALES TAX			X.XX

**TOTAL INTERNET SERVICE** \$X.XX

# You are responsible for the total amount due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.