Let an expert take care of it!

Order Remote PC Support and get unlimited, year-round access to the technical expertise you need. Our technical experts are ready to help you repair, protect and optimize your computer for the best performance (for residential customers only).

Call 1-888-CALL-TDS or visit tdspcs.com for details and pricing.

Wireless Setup Guide
Quick instructions to get started

Windows 8.................................3
Windows 7.................................6
Windows XP..............................9
Remote PC Support.......... back page
STEP 1
If you are on the Start screen, click the Desktop tile to go to the desktop screen. If you are on the Desktop screen click the picture of the wireless bars near the lower right corner of the screen.

STEP 2
a. Click the connection that matches the SSID found on the sticker on your TDS modem.
b. Check the **Connect Automatically** box if you want your computer to connect to this wireless gateway each time you power up your computer (this box is checked by default). Click **Connect**.

**STEP 3**

a. Enter the security key. The security key is to the right of where it says **WPAPSK** or **Key/passphrase** on the same modem sticker. The key is **case sensitive** so type the key exactly as it is shown on the sticker. Click **Next**.

b. You will be asked if you want to share your files with other computers on the network. If you are at home and want to do so, click **Yes**. If you are not at home or if you don’t want to share your files click **No**.

**STEP 4**

a. The word **Connected** will appear to the right of the SSID when you have successfully set up the wireless connection.
ACTIONTEC BASIC WIRELESS SETUP

WINDOWS 7

STEP 1
Click on the picture of the wireless bars below.

STEP 2
a. A screen will appear that states “Not connected”.
b. Click the connection that matches the SSID found on the sticker on your TDS modem. You will see: SSID: ________________.
c. Check the Connect Automatically box if you want your computer to connect to this SSID (wireless gateway) each time you power up your computer. Click Connect.

STEP 3
a. Enter the Security key in the Security key window. The Security key is the WPA or Key/passphrase number found on the same modem sticker. The code is case sensitive so type it exactly as it is shown on the sticker.
b. A screen will appear asking you to Type the network security key. Enter the Security Key from your modem into this box.
c. Click OK.
STEP 4
You have successfully set up your wireless connection when you hover your cursor over the signal bar and see “Internet Access” and the name of your connection.

FOR ADVANCED SUPPORT OF YOUR WIRELESS CONNECTION, PLEASE CALL TDS INTERNET SUPPORT AT 1-888-CALL-TDS

tds.net/setup
STEP 2
Type ncpa.cpl into the run box and click OK.

Double click Wireless Network Connection.

STEP 3
a. A screen will appear with the option to **Choose a wireless network**.

b. Click the connection, which matches the SSID found on the sticker on your TDS modem. You will see:

   SSID: ____________________________

   ![SSID Image]

   ![Connect Button]

c. Click **Connect**.
STEP 4

a. Look for your WPA or Key/passphrase number, found on the sticker on the bottom of your modem.

b. Enter the WPA or Key/passphrase number into the Network Key field. This is case sensitive so type the key exactly as it is shown on the sticker. Confirm the Network Key in the Wireless Network Connection Window.

c. Click Connect.

STEP 5

You have successfully set up your wireless connection when you see a “Connected” or “Automatic” message associated with your wireless network.

FOR ADVANCED SUPPORT OF YOUR WIRELESS CONNECTION, PLEASE CALL TDS INTERNET SUPPORT 1-888-CALL-TDS
tds.net/setup